

TRAILER2YOU™

Get Ready for Hire the Driver

The Trailer2You Hire the Driver service is designed to support you when you need a hand.

The Top 3 "Hire the Driver" services are:

1. Providing a vehicle to tow the trailer hired from Trailer2You.
 - *Trailer2You solves the problem of "no towbar - no tow".*
 - *We solve the problem of "no vehicle with suitable carrying capacity - no tow."*
 - *We solve the problem of "no driver available - no tow."*

This is our #1 most popular and requested Hire the Driver service.

2. Towing the trailer to and from your required destination
3. Providing a vehicle and 1 person to provide additional support to you for movement of goods

About Hire the Driver

- A. The minimum time you can Hire the Driver is 3 hours - to a maximum of 6 hours (in any one day).
- B. We're ready to help.
Our Trailer2You Customer Service Team Member will call you before your service to discuss your needs. We'll help you plan the best way to keep you and your goods safe and get your job done.

- C. Trailer2You Hire the Driver is not:

- a moving company
- a rubbish/clean up company
- a transporter of people or taxi service (people are not allowed in any Trailer2You vehicle)
- a motor vehicle breakdown company
- a manual labourer service

Our unique service is designed to primarily make it possible for the hire of a trailer - when no tow bar, no driver or suitable vehicle exists. This is revolutionary and convenient. For greater support i.e. full service moving, rubbish removal or breakdown, we would our clients consider the usual full service/high support specialist companies.

- D. The Hire the Driver service is limited.
A condition of this service is that the Hirer will be in attendance and responsible for providing the appropriate manpower for loading and unloading of the goods or items in and out of the hired trailer.
- E. The Driver is available to provide some support.
(This form lists Allowed and No-Allowed items and further particulars of our service). The Driver is available to assist from kerbside. (It is the hirer's responsibility to have goods or items kerbside and necessary manpower in readiness for the service). The Driver has a responsibility for the safety and security of the hired vehicle and hired trailer.
- F. Weather.
Our company has a "Safety First" approach to our Team and the Community we serve. It's why we would reserve the right to adjust service in the event of:

Severe Weather Warnings - for potentially hazardous or dangerous weather including severe thunderstorms, tropical cyclones and bushfires.

Flooding - We abide by the "If it's flooded, forget it" safety standards. A "road closed" or a "road flooded" sign means that the road is unsafe to travel or tow on.

In these circumstances we'll liaise with you to find alternate ways (and if necessary times) which are free from floodwater and risk.

Top 4 Reasons for Hire the Driver:

1. Moving

There is a weight limit in regard to items the Hire the Driver service will handle (i.e. any item that can reasonably be lifted by one person, taking in to consideration Manual Handling Limits applied by industry and for the purposes of workplace safety)

2. Clean Up

3. Vehicle Transport

4. Pick Up/Drop Off (New Purchase)

1. Moving

- Talk to us** about what you are needing to move.
- Arrange the necessary manpower needed.** It is the customer's responsibility to provide the people needed to get the job done.
- Our Support** is limited to kerbside.
The Trailer2You Hire the Driver provides help with movement of allowed items from kerbside. This is standard company practice, for security purposes. The Driver provides assistance to help keep our customers goods safe by ensuring that the Driver has the trailer and goods in sight.

Trailer2You team members, including our Hire the Driver team, are therefore unable and unauthorised to enter any customer's property, for any reason.

We appreciate our customers planning and taking responsibility for arranging for the necessary manpower needed for their job. It's key to a successful move.

- Be organised** - ensure you have arranged disconnection and reconnection of any appliances (e.g. washing machine, dishwasher, etc).
- Identify goods that are Not Allowed**
- Plan your move**, to reduce the risk of damage to your premises - including ensuring that any premises, including doors and windows, are locked, and keys safely stowed in a place.
- Check that you have arranged insurance** to cover goods whilst they are in transit.
- Arrange for assistance**
- Final Check**

Trailer2You is pleased to offer outstanding service to help when you move.

The Trailer2You Hire the Driver service is designed to provide additional support to you when you move. Like any professional service company involved in the business of moving belongings, Trailer2You and the Trailer2You Hire the Driver service adopts the same policy in regard to the List of Non-allowables by the Moving Industry.

Non-Allowable items is the industry term for items professional moving companies will not transport, and which are not to be transported in Trailer2You trailers, vans or other vehicles hired. They are included in the list of Trailer2You and Trailer2You Hire the Driver Service List of **What We Don't Move**.

What items cannot be moved by Trailer2You and the Trailer2You Hire the Driver service?

This list not only includes no-brainers such as ammunition and gasoline, but also seemingly harmless items like nail polish and kids chemistry sets.

Although not hazardous, Trailer2You does not allow the items on this list to be moved in its equipment or by the Trailer2You Hire the Driver service.

The Trailer2You Hire the Driver service does not move perishable food and personal or sentimental items.

Not Allowed Items (Potentially Dangerous and Hazardous Materials)

- Concrete/ concrete driveway pieces/ concrete sections (small or large) bitumen driveway pieces
 - Besser Bricks (loose or pallet)
 - Granite Bench Tops Gasoline
 - Oxygen bottles
 - Lighter fluid
 - Matches
 - Propane cylinders
 - Nail polish remover
 - Uncovered or unsealed Paints
 - Uncovered or unsealed Paint thinners
 - Fireworks
 - Human Waste, Human organs & allied products
 - Anthrax
 - **Under No Circumstances** are people to be transported in trailers (usual observation of Governmental road rules apply)
 - Livestock
 - Animals including dogs
 - Loose fertiliser (fertiliser that is not secured in sealed bags or containers)
 - Concrete. Under no circumstances is concrete mixing, production or manufacture to be conducted in any Trailer2You equipment, the subject of an Agreement between the Hirer and Trailer2You.
- This is a strictly prohibited activity/use.**
- Used Tyres (No transport by Trailer2You)

Some of the items listed as hazardous may be surprising, but there are usually good reasons to have them included. Fertilizer, for example, can become highly explosive under the right circumstances. This was the primary component used by Timothy McVeigh in the Oklahoma City bombing that killed 168 and injured 800 in 1995. Many of these items can be given to friends and family. Unwanted items will have to be disposed of properly. Contact your city or town authority for where to dispose of these items.

Hazardous items are generally those considered explosive, flammable or corrosive.

Here's a list of common items that moving and service companies, including Trailer2You and Trailer2You Hire the Driver consider non-allowable:

Acids	Darkroom Chemicals	Loaded Guns
Aerosols	Fertilizer	Liquid Bleach
Ammonia	Fire Extinguisher	Matches
Ammunition (including Reloading Supplies)	Fireworks	Motor Oil
Car Batteries	Gasoline	Nail Polish
Charcoal	Household Batteries	Nail Polish Remover
Charcoal Lighter Fluid	Kerosene	Propane Tanks
Chemistry Sets	Lamp Oil	SCUBA Tanks
Cleaning Solvents	Liquid Bleach	Sterno (Flammable hydrocarbon for cooking stoves)

Allowed Items (Potentially Dangerous and Hazardous Materials/items)

(exercising the required safety and care measures i.e. to a standard that is child protected)

SAFELY SECURED: These can only be carried in safe, sealed packaging which are appropriately secured in the trailer. This is the responsibility of the Hirer, to pack and move safely and securely.

Sealed Paint Thinner	Sealed Pesticides	Sealed Pool Chemicals
Sealed Paints	Sealed Poisons	Sealed Weed Killer

Perishables

Food items are not allowed, for your safety. If your move will be picked up and delivered within 24 hours, Trailer2You Hire the Driver may allow perishables to be transported as long as they are properly packed. These items remain, at all times, your responsibility.

Perishable items include those listed below.

Frozen Food	Refrigerated Food	Produce
Opened Food Products	Plants, including Indoor	

Personal or Sentimental Items

Professional movers don't like to transport these items because of the inherent risk of loss or damage and Trailer2You and our Hire the Driver service adopts the same industry professional moving standards. As the owner, these are the items you need to be under your control and care.

Sensitive electronics, such as laptops, might be damaged by temperatures when moving. Jewellery, cash, collections and personal video tapes or CDs also are valuables that should remain in the possession/control of their owner.

Here's a look at what the moving industry and Trailer2You Hire the Driver service consider personal or sentimental.

Address Book	Computer Discs	Personal Video Tapes
Airline Tickets	Financial Documents	DVDs
Car Keys	Insurance Policies	Photographs
Car Titles	IRAs, Deeds, Tax Records	Photo Albums
Cash	Jewellery	Professional Files
CDs	Keys to furn..safe, home	Research Projects
Cell Phones	Laptop Computers	School Records
Certificates of Deposit	Medical, Dental Records	Sterling Silver
Checkbooks	Medicine	Stock or Bonds
Collections (coins, etc)	Pagers	Wedding Albums

2. Clean Up

We support the DIY approach of our customers, seeking to clean up. Our unique service is designed to primarily make it possible for the hire of a trailer for a clean up - when no tow bar, no driver or suitable vehicle exists. We are not a rubbish/clean up company.

Planning a Clean Up is the key to success.
Here's a simple checklist to assist:

- Talk to us** about what is involved in the clean up.
- Arrange the necessary manpower needed.** It is the customer's responsibility to provide the people needed to get the job done.
- Our Support** is limited to kerbside.
The Trailer2You Hire the Driver provides help with movement of allowed items from kerbside. This is standard company practice, for security purposes. The Driver provides assistance to help keep our customers goods safe by ensuring that the Driver has the trailer and goods in sight. Trailer2You team members, including our Hire the Driver team, are therefore unable and unauthorised to enter any customer's property, for any reason.

We appreciate our customers planning and taking responsibility for arranging for the necessary manpower needed for their job. It's key to a successful move.

- Identify goods that are Not Allowed** - unlawful, illegal, stolen, flammable. (See the Section entitled: Allowed Items/ Not Allowed Items)

- Plan the Clean Up**, including consideration of any destination that involves fees eg Refuse Station, and the manpower needed to the unloading involved with the clean up. It is the customer's responsibility to manage all aspects of your DIY clean up, including the payment of any Refuse Station fees etc.

The Hire the Driver service is designed to support the clean up effort by providing the trailer, the vehicle and the driver to tow to your destination as instructed by our customer.

Planning should include any travel required by the customer in their management and execution of the clean up. The Hire the Driver service prohibits transportation of any people in any Trailer2You vehicle whatsoever, for any reason.

- Check that you have arranged insurance** to cover goods whilst they are in transit.
- Arrange for assistance**
- Final Check**

3. Vehicle Transport

The Trailer2You Hire the Driver service provides the benefit of convenience and safety. It offers a cost effective vehicle transport alternative.

Choose from the 2 tonne and 3.2 Tonne Car Carriers
We solve the problems associated with:

- no towbar
- no vehicle with suitable carrying capacity
- no driver or experienced driver available

**Planning Vehicle Transport and keeping safety top of mind is important.
Here's a simple checklist to assist:**

- Talk to us** about what kind of vehicle is required to be transported.
- Comply** with the vehicle's or trailers legal carrying capacity. It is the Hirer's responsibility to choose the right vehicle or trailer for the carrying capacity.
- A Safe Location** is essential. Our firm adheres to Safety First practices which require (1) a flat surface (2) no motorway pick ups or deliveries. Our company is not a breakdown service. In these circumstance we recommend our customers choose the appropriated skilled specialist Motor Vehicle Breakdown Companies.
- Arrange manpower needed.** It is the customer's responsibility to be in attendance and to provide the appropriate direction for the transport.
- Our Support** is limited to kerbside/driveway/roadside.
This is standard company practice, for security purposes. The Driver provides assistance to help keep our customers goods safe by ensuring that the Driver has the trailer and vehicle being transported, in sight. Trailer2You team members, including our Hire the Driver team, are therefore unable and unauthorised to enter any customer's property, for any reason.

We appreciate our customers planning and taking responsibility for arranging for the necessary manpower needed for their job.

- Identify goods that are Not Allowed** - unlawful, illegal, stolen, flammable. (See the Section entitled: Allowed Items/ Not Allowed Items)
- Plan the transportation.** Including consideration of making arrangements at the destination, including pre-arranged entry, any payment fees etc. It is the customer's responsibility to manage all aspects of the vehicle transportation. The Hire the Driver service is designed to support the vehicle transportation effort by providing the trailer, the vehicle and the driver to tow to your destination as instructed by the customer.

Planning should include any travel required by the customer in their management and execution of the vehicle transport. The Hire the Driver service prohibits transportation of any people in any Trailer2You vehicle whatsoever, for any reason.

- Check insurance has been arranged** to cover goods whilst they are in transit.
- Arrange for assistance**
- Final Check**

4. Pick Up/Drop Off (New Purchase)

Talk to us about what you are needing to have picked up/dropped off.
If it is a new retail purchase eg furniture, building products - you need help with, you will need to:

1. **Make all arrangements for the pick up/drop off**
2. **Communicate to the Trailer2You Hire the Driver**

- Talk to us** about what is being picked up/dropped of
- How heavy** the item/s
- What size** i.e. dimensions
- What arrangements is the customer making** so we can help, including needed manpower to assist in handling of items/s?
- Who will be at the pick up/delivery** address?
- It is compulsory that the customer is at the pick up/delivery** address, unless an authorised agent of the customer has been appointed
- Any change** to customer being on location is required to be communicated in writing to Trailer2You prior to the service
- Provide precise details of the Loading Dock delivery** (if appropriate) and have pre-arranged access and authority for the pick up - including allocation of safe, adequate parking
- Provide Proof of Purchase documentation** at the time of pick up (responsibility of the customer to communicate to the place of purchase)
- Have you got a trolley?** Trailer2You has many moving aids available to assist you?
- Cage cover?** (In the event of wet weather)

N.B. Trailer2You Customers:

Trailer2You Terms & Conditions are available at www.trailer2you.com.au.
The Trailer2You Terms & Conditions set out the terms and conditions upon which the Hirer/a customer may hire from Trailer2You. By using any Trailer2You service, customers acknowledge that they have read the Terms & Conditions and agree to be bound by those Terms and Conditions.

Simplifying which Car Carrier is right for you: 2 Tonne & 3.2 Tonne Car Carrier

YES

Permitted Use



Ride on
Lawn Mowers



Golf
Buggys



Small Vehicles
under 1200kg



NO

Prohibited Use



Sedans/Large
Passenger Vehicles



4WDs & SUVs



Utes, Vans & Trucks

Tow Safely

Stay Safe. It is the hirer's responsibility to check the weight of any vehicle being loaded onto a T2Y Car Carrier

YES

Permitted Use



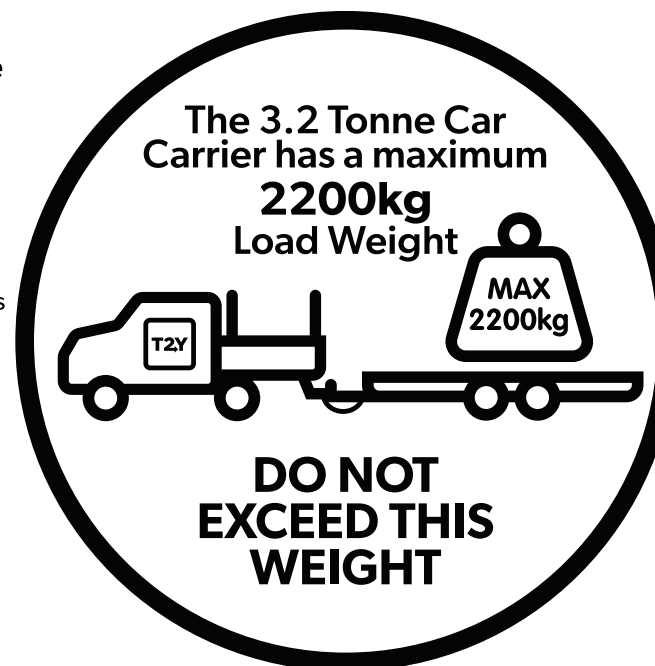
Sedans/Large
Passenger Vehicles



Small
4WDs & SUVs



Small Utes
& Vans



NO

Prohibited Use



Large
4WDs & SUVs



Large Utes, Vans
& Trucks